



Converged Solutions and Services



Mark R. Kruger
Chief Technology Officer

Converged Solutions and Services to Distribute Essential Business Communications Disaster Recovery Tool

DELRAY BEACH, FL - July 29, 2009 – Converged Solutions and Services is offering a failsafe disaster recovery system known as PBX Disaster Recovery. The dependable system will provide reliable backup for businesses across the nation.

“When a company’s phone system goes down business stops,” says Mr. Mark R. Kruger, Chief Technology Officer. With PBX Disaster Recovery, business owners can rest easy knowing that their system is protected.”

As a universally compatible solution, PBX Disaster Recovery acts as an automatic PBX failover. Should a PBX suddenly go RNA (Ring No Answer) or ATB (All Trunks Busy), a hosted virtual PBX from Converged Solutions and Services will take over and route calls to preset emergency numbers. The backup system provides seamless integration so that if a PBX goes down, an organization’s customer will never know.

“Companies go to great lengths to back up data, co-locate servers, and otherwise

protect the vital parts of doing business, but forget that their PBX is a large part of what connects them with customers,” explains Kruger. “PBX disaster recovery is one of the most overlooked aspects of business continuity planning – until it’s too late.”

As a cost effective solution, industry experts feel that the PBX Disaster Recovery product is an in-demand alternative to high-priced backup phone systems currently being offered.

“We feel it is our duty to offer this product to every business with a phone system,” says Kruger. “Our goal is to make sure that each company has a contingency plan for their telecommunications in case of disaster, and we take pride in knowing that our solution can deliver that to them.”

To learn more about PBX Disaster Recovery contact a friendly representative at (561) 272-1211 or send an email to askmark@cssvoip.com.

ABOUT CONVERGED SOLUTIONS AND SERVICES

Converged Consulting, Inc., founded in 1998 by Mark Kruger, formed Converged Solutions & Services (CSS) in June 2004 to provide customers with a combination of the industry’s most comprehensive and proven voice, data, and video integrated solutions and the unmatched expertise of its VoIP telephony and data engineers.

With over 20 years of industry experience, CSS is a customer-driven and results-oriented Value Added Reseller. Their team of factory certified professionals assists businesses with all phases of planning, design, installation and maintenance for their communications systems.

CSS is a state certified network infrastructure provider offering total on-site project management from start to finish. The company services customers of all sizes throughout Florida and the Caribbean.

For more information on CSS, please call (561)272-1211 or visit www.cssvoip.com.