



Converged Solutions and Services

## **Converged Solutions and Services Receives Telecommunication Industry's Top Award**

*Technology Assurance Group (TAG)  
Selects Converged Solutions and  
Services as its Premier  
Telecommunication Company at the  
2007 TAG National Convention*

DELRAY BEACH, FL — March 27, 2007 — Converged Solutions and Services, a leader in business communications, announced today that the company received one of Technology Assurance Group's top awards at the association's 2007 National Convention held in San Diego in March. Technology Assurance Group (TAG), a national organization of independently owned telecommunication companies representing over \$350 million in products and services, selected Converged Solutions and Services as the winner of the "Sales Performance Award" for exceptional economic performance and superior customer satisfaction.

The distinguished award is based on overall financial performance, customer satisfaction, and the ability to provide companies with cost effective and state-of-the-art communication solutions. "Converged Solutions and Services was recognized as one of the truly great companies in our industry," said Dale Johnson, president of Technology Assurance Group. "The company's sophisticated management team, led by its Chief Technology Officer Mark R. Kruger, achieved significant success in an industry

known for rapid change. By staying at the forefront of the latest trends in technology, they helped their customers improve productivity, increase profitability, and give them a competitive advantage."

"This award illustrates our commitment to complete customer satisfaction," said Mr. Kruger. "It is a direct result of our company properly implementing better business practices, building long lasting relationships with all of our customers, educating our team of professionals and empowering them to share their knowledge, and enhancing our performance on a daily basis. We're extremely proud of this achievement and we're striving to exceed this accomplishment in 2007."

### **ABOUT CONVERGED SOLUTIONS AND SERVICES**

Converged Consulting, Inc., founded in 1998 by Mark Kruger, formed Converged Solutions & Services (CSS) in June 2004 to provide customers with a combination of the industry's most comprehensive and proven voice, data, and video integrated solutions and the unmatched expertise of its VoIP telephony and data engineers.

With over 20 years of industry experience, CSS is a customer-driven and results-oriented Value Added Reseller. Their team of factory certified professionals

assists businesses with all phases of planning, design, installation and maintenance for their communications systems.

CSS is a state certified network infrastructure provider offering total on-site project management from start to finish. The company services customers of all sizes throughout Florida and the Caribbean.

For more information on CSS, please call (561)272-1211 or visit [www.cssvoip.com](http://www.cssvoip.com).

### **ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is a national organization of leading independently owned telecommunications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to leverage its members' combined economic power, to increase their sales and profit margins, and to bring advanced technology to the marketplace. For more information on TAG, please call 858-673-5800 or visit [www.tagnational.com](http://www.tagnational.com).